

LONG-TERM CARE



VALUE PROPOSITION

I expect municipal long-term care homes to be safe, provide quality care and services; and facilitate access to related health services, as required.

KEEP IN MIND:

Influencing Factors

Influencing factors can create variances in comparison data from year-to-year and from municipality-to-municipality.



Costs

Costs are adjusted for acuity levels only, however they will also be impacted by wage differentials, funding changes, qualitative outcomes and service levels



Location/Supply

Availability and supply of municipal long-term care beds differ per community



Staffing Mix

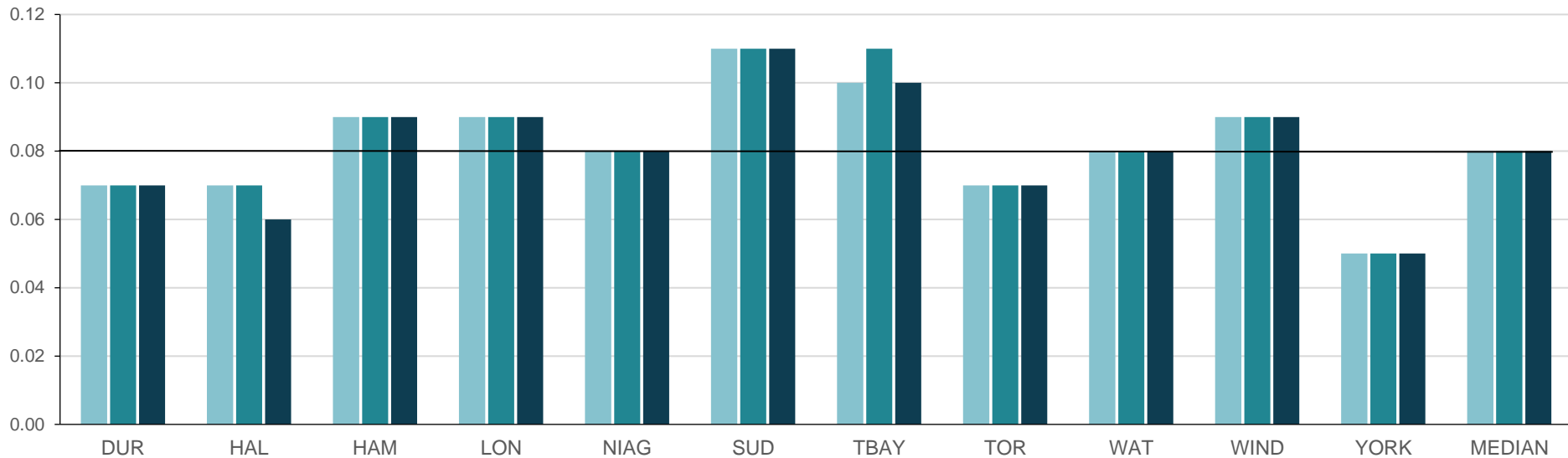
Costs change per registered vs. non-registered staff and the case mix index

For a full description of influencing factors, please go to: www.mbncanada.ca

Long-Term Care

Figure 20.1 Number of Long-Term Care Beds per Population 75 Years and Older

The need for long-term care beds is influenced by the availability of other services, e.g. hospital beds, complex continuing care, other community care services, supportive housing, adult day spaces, etc. These services are designed to work together to provide a continuum of health care for residents.



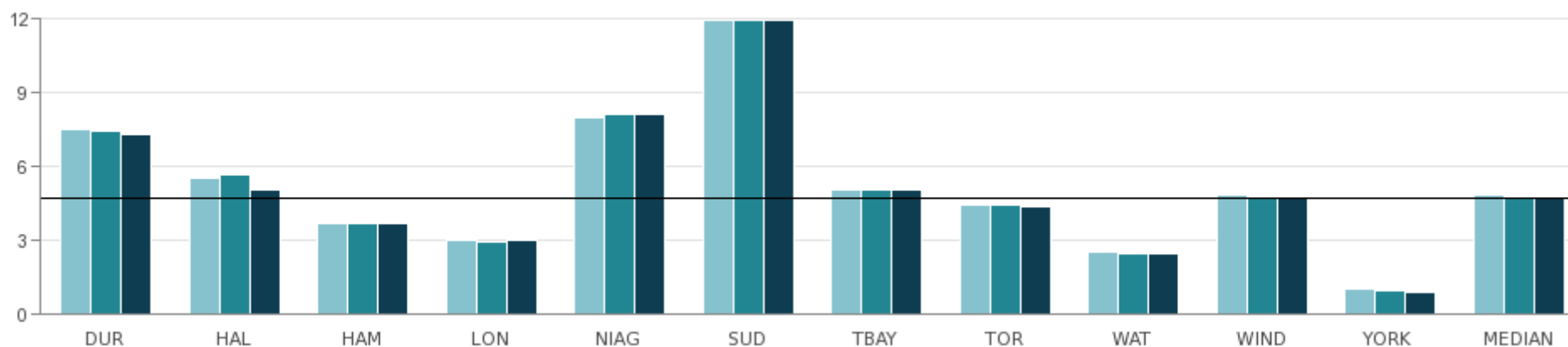
2017	0.07	0.07	0.09	0.09	0.08	0.11	0.10	0.07	0.08	0.09	0.05	0.08
2018	0.07	0.07	0.09	0.09	0.08	0.11	0.11	0.07	0.08	0.09	0.05	0.08
2019	0.07	0.06	0.09	0.09	0.08	0.11	0.10	0.07	0.08	0.09	0.05	0.08

Source: LTCR105 (Community Impact)

Long-Term Care

Figure 20.2 Municipal Long-Term Care Facility Bed Days per Population 75 Years of Age and Older

Municipal homes in northern communities hold a significant proportion of the long-term care (LTC) beds provided in the area. Without municipal participation, some areas of the province would have limited access to LTC services. Conversely, Municipal and District homes in some southern and urban communities make up a smaller proportion of overall LTC beds given the significant number of LTC beds operated by other provider types. As a result, this may lead to greater choice of LTC homes in these communities.



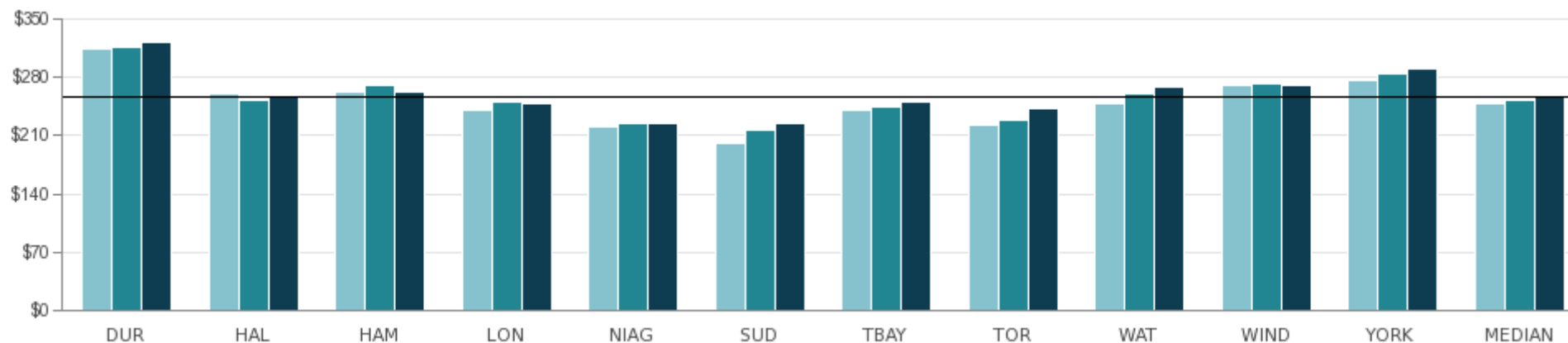
2017	7.50	5.50	3.64	3.02	7.97	11.95	5.02	4.42	2.48	4.83	0.98	4.83
2018	7.41	5.68	3.64	2.95	8.10	11.95	5.02	4.41	2.47	4.79	0.93	4.79
2019	7.32	5.03	3.64	2.98	8.10	11.95	5.02	4.33	2.41	4.70	0.90	4.70

Source: LTCR219 (Service Level)

Long-Term Care

Figure 20.3 Long-Term Care Home Direct Cost (CMI Adjusted) per Long-Term Care Facility Bed Day

Results are based on calculations using the Ministry of Long-Term Care Annual Report data. Many municipalities contribute additional resources to their long-term care operations to maintain standards of care that exceed provincial requirements.



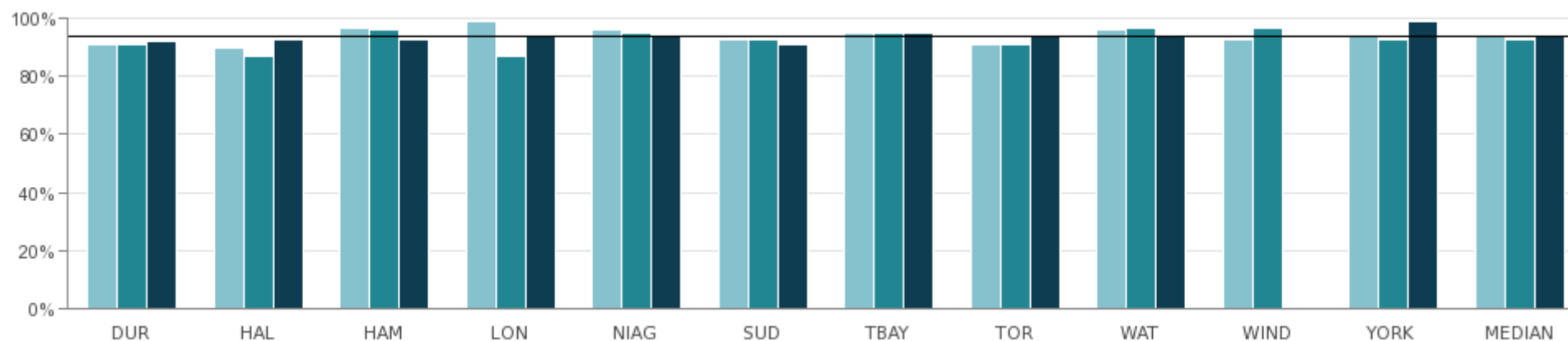
2017	\$314	\$261	\$262	\$240	\$221	\$201	\$240	\$222	\$248	\$271	\$276	\$248
2018	\$316	\$252	\$271	\$250	\$225	\$216	\$245	\$228	\$261	\$272	\$284	\$252
2019	\$323	\$257	\$262	\$249	\$225	\$224	\$250	\$242	\$269	\$270	\$290	\$257

Source: LTCR305 (Efficiency)

Long-Term Care

Figure 20.4 Long-Term Care Resident / Family Satisfaction

Residents and/or their family members are surveyed annually to ensure their needs are understood and services are provided to meet those needs. Municipalities use different survey tools to measure resident and family satisfaction and response rates will vary.



2017	91%	90%	97%	99%	96%	93%	95%	91%	96%	93%	94%	94%
2018	91%	87%	96%	87%	95%	93%	95%	91%	97%	97%	93%	93%
2019	92%	93%	93%	94%	94%	91%	95%	94%	94%	N/A	99%	94%

Source: LTCR405 (Customer Service)

Windsor: The City is unable to report the Long-Term Care Resident/Family Satisfaction measure for 2019. The data has not been analyzed as staffing resources have been dedicated during the pandemic to resident care and preventing COVID-9 from entering the home.

