

## MESSAGE REGARDING 2020 MBNCANADA NATIONAL FORUM

March 13, 2020

The MBNCanada Program Office has been closely monitoring the COVID-19 outbreak, as well as municipal, provincial and federal efforts to protect the public and staff from potential exposure. At MBNCanada, the health and well-being of our members, delegates, speakers, exhibitors, staff and our communities is of the utmost importance. Considering recommended best practices and municipal directives to restrict non-essential work travel, regrettably, **the 2020 MBNCanada Forum in Montréal is officially postponed until Spring of 2021.**

The Program Office is consulting with the hotel to secure new dates for the Forum and will be providing updates to all member municipalities once the details have been confirmed.

Registrants are able to cancel their hotel registration by contacting the DoubleTree by Hilton Montreal at least 24 hours prior to the scheduled check-in date and will receive a full refund. For those registrants who booked travel through Westjet, Air Transat, Porter and Air Canada, a one-time free change waiver or cancellation voucher will be provided for use by December 31, 2020. For those travelling on VIA rail, a full refund without penalty is available. Please discuss any additional questions regarding travel reimbursements with your manager and/or financial staff, as policies may vary between municipalities. Details and links to the various travel websites are provided below:

**Hilton Hotels** [Hilton Statement for COVID-19](#)

**Westjet** <https://blog.westjet.com/operational-updates-coronavirus-covid-19/>

**Air Canada** <https://www.aircanada.com/ca/en/aco/home/book/travel-news-and-updates/2020/covid-19.html>

**Porter** <https://www.flyporter.com/en-ca/travel-information/travel-alerts-and-advisories>

**VIA** [https://www.viarail.ca/en/COVID-19?utm\\_campaign=covid19&utm\\_medium=email&utm\\_source=all&utm\\_term=en&utm\\_content=covid19memb\\_all#cancellation](https://www.viarail.ca/en/COVID-19?utm_campaign=covid19&utm_medium=email&utm_source=all&utm_term=en&utm_content=covid19memb_all#cancellation)

Thank you for your continued support and understanding regarding this matter. We look forward to seeing you in Montréal in 2021!

Should you have any questions, please contact:

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