

# LIBRARIES



## VALUE PROPOSITION

*I expect my libraries to connect me to high-quality information that is accessible, affordable and convenient, and contributes to the educational, cultural, and economic well-being of my community.*

### KEEP IN MIND:

## Influencing Factors

Influencing factors can create variances in comparison data from year-to-year and from municipality-to-municipality.



### Processes & Systems

Systems used to track uses and extrapolation of typical week survey results will affect reported uses



### Resources

Variety of formats (print, audio, electronic) including language selection, and in depth reference and special collections.



### Service Level

Library Boards oversee the number and size of library branches, and hours of operation and other service delivery models including policies on the use of library resources by non-residents and eligibility for free service



### Use Types

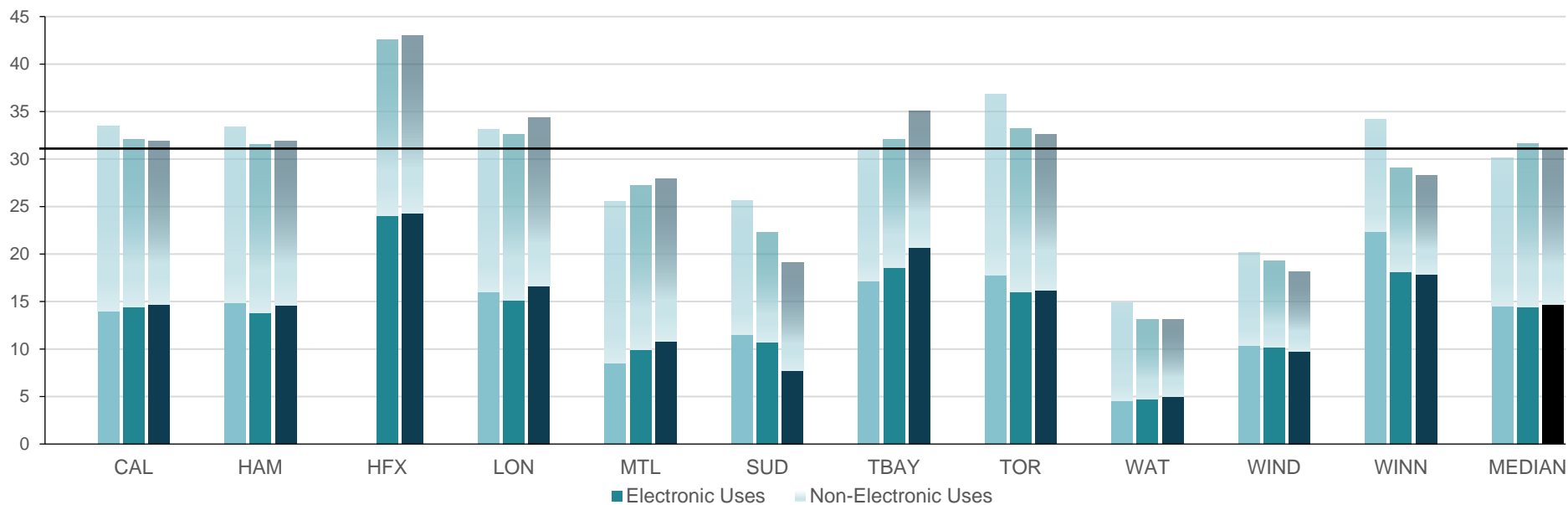
Mix and variety of services offered including range of program offerings, which will affect staffing levels and costs

For a full description of influencing factors, please go to: [www.mbncanada.ca](http://www.mbncanada.ca)

## Libraries

**Figure 18.1 Number of Electronic and Non-Electronic Library Uses per Capita**

This graph shows the sum of electronic uses (computer workstation uses, wireless connections, electronic database uses, electronic circulation, electronic reference transactions, electronic visits, etc.) and non-electronic uses (circulation, program attendance, in-library material use, standard reference transactions, library visits, etc.).

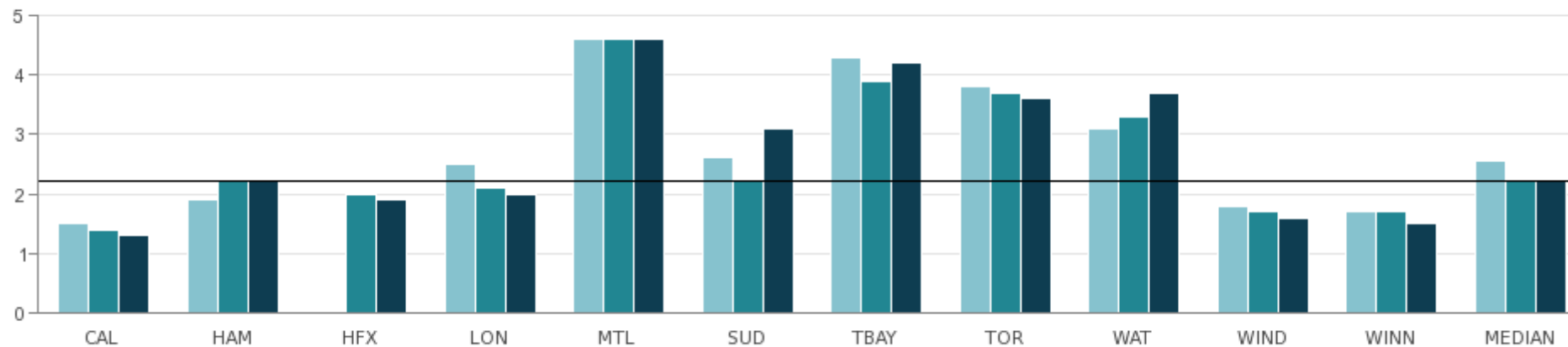


|                                       | CAL  | HAM  | HFX  | LON  | MTL  | SUD  | TBAY | TOR  | WAT  | WIND | WINN | MEDIAN |
|---------------------------------------|------|------|------|------|------|------|------|------|------|------|------|--------|
| <b>Electronic Uses Per Capita</b>     |      |      |      |      |      |      |      |      |      |      |      |        |
| Source: PLIB106 (Community Impact)    |      |      |      |      |      |      |      |      |      |      |      |        |
| 2016                                  | 14.0 | 14.9 | N/A  | 16.0 | 8.5  | 11.5 | 17.2 | 17.8 | 4.6  | 10.4 | 22.4 | 14.5   |
| 2017                                  | 14.4 | 13.8 | 24.0 | 15.1 | 9.9  | 10.7 | 18.6 | 16.0 | 4.7  | 10.2 | 18.1 | 14.4   |
| 2018                                  | 14.7 | 14.6 | 24.3 | 16.6 | 10.8 | 7.7  | 20.7 | 16.2 | 5.0  | 9.8  | 17.9 | 14.7   |
| <b>Non-Electronic Uses Per Capita</b> |      |      |      |      |      |      |      |      |      |      |      |        |
| Source: PLIB107 (Community Impact)    |      |      |      |      |      |      |      |      |      |      |      |        |
| 2016                                  | 19.5 | 18.5 | N/A  | 17.1 | 17.0 | 14.1 | 13.7 | 19.0 | 10.3 | 9.8  | 11.8 | 15.6   |
| 2017                                  | 17.7 | 17.7 | 18.6 | 17.5 | 17.3 | 11.6 | 13.5 | 17.2 | 8.4  | 9.1  | 11.0 | 17.2   |
| 2018                                  | 17.2 | 17.3 | 18.7 | 17.8 | 17.1 | 11.4 | 14.4 | 16.4 | 8.1  | 8.3  | 10.4 | 16.4   |

## Libraries

**Figure 18.2 Number of Library Holdings per Capita**

Library holdings include print form (reference collections, circulating/borrowing collections and periodicals); and electronic media (CDs/DVDs, MP3 materials, audio books and eBooks).



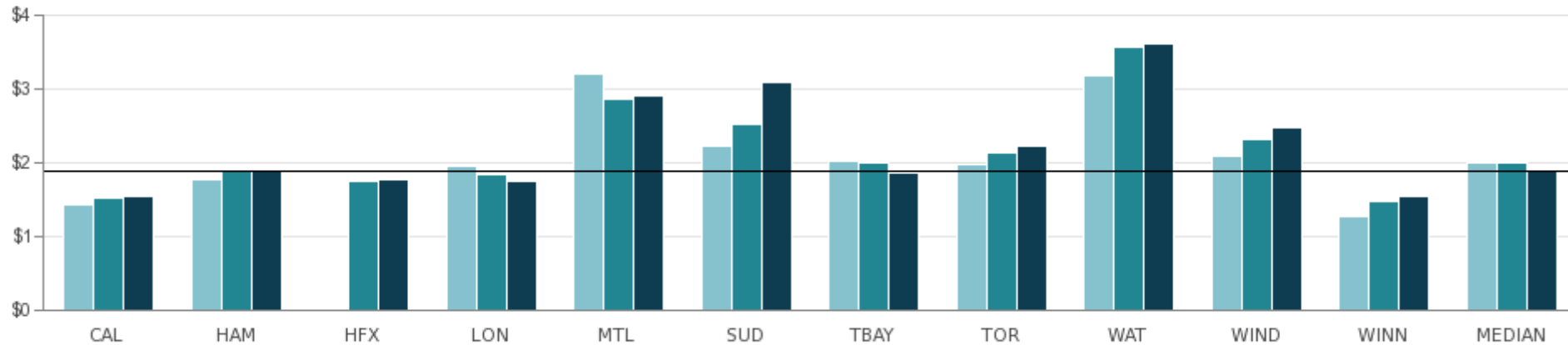
|      |     |     |     |     |     |     |     |     |     |     |     |     |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | 1.5 | 1.9 | N/A | 2.5 | 4.6 | 2.6 | 4.3 | 3.8 | 3.1 | 1.8 | 1.7 | 2.6 |
| 2017 | 1.4 | 2.2 | 2.0 | 2.1 | 4.6 | 2.2 | 3.9 | 3.7 | 3.3 | 1.7 | 1.7 | 2.2 |
| 2018 | 1.3 | 2.2 | 1.9 | 2.0 | 4.6 | 3.1 | 4.2 | 3.6 | 3.7 | 1.6 | 1.5 | 2.2 |

Source: PLIB205 (Service Level)

## Libraries

### Figure 18.3 Total Cost for Libraries per Use

This measure reflects all costs to provide a wide range of library services including access, collections, technology, programs and staff expertise.



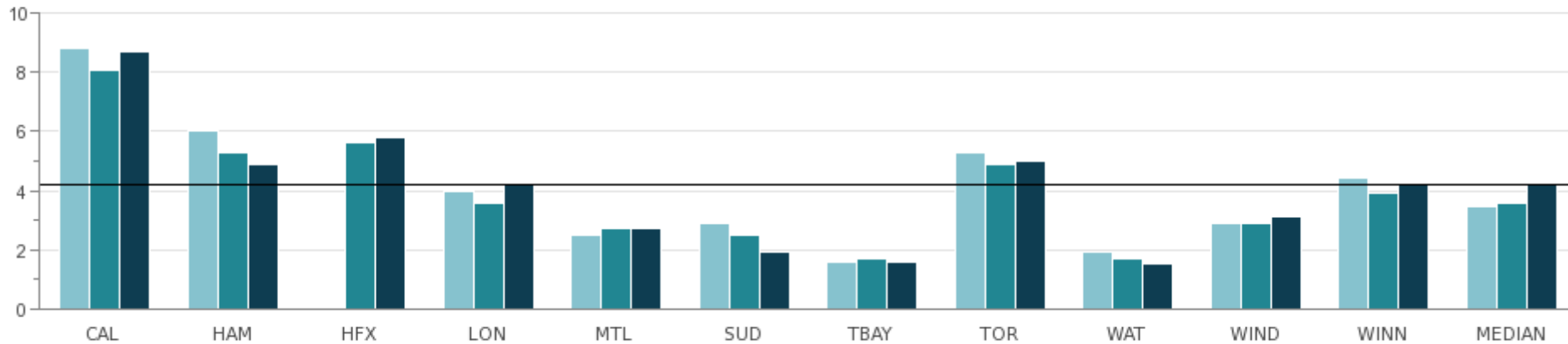
|      |        |        |        |        |        |        |        |        |        |        |        |        |
|------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| 2016 | \$1.43 | \$1.78 | N/A    | \$1.95 | \$3.20 | \$2.23 | \$2.03 | \$1.98 | \$3.19 | \$2.10 | \$1.27 | \$2.01 |
| 2017 | \$1.51 | \$1.90 | \$1.75 | \$1.85 | \$2.86 | \$2.52 | \$2.01 | \$2.14 | \$3.57 | \$2.32 | \$1.48 | \$2.01 |
| 2018 | \$1.55 | \$1.88 | \$1.78 | \$1.75 | \$2.92 | \$3.09 | \$1.87 | \$2.22 | \$3.62 | \$2.48 | \$1.54 | \$1.88 |

Source: PLIB305T (Efficiency)

## Libraries

**Figure 18.4 Average Number of Times in Year Circulating Items are Borrowed (Turnover)**

Circulating items include print material and electronic media.



|      |     |     |     |     |     |     |     |     |     |     |     |     |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2016 | 8.8 | 6.0 | N/A | 4.0 | 2.5 | 2.9 | 1.6 | 5.3 | 1.9 | 2.9 | 4.4 | 3.5 |
| 2017 | 8.1 | 5.3 | 5.6 | 3.6 | 2.7 | 2.5 | 1.7 | 4.9 | 1.7 | 2.9 | 3.9 | 3.6 |
| 2018 | 8.7 | 4.9 | 5.8 | 4.2 | 2.7 | 1.9 | 1.6 | 5.0 | 1.5 | 3.1 | 4.2 | 4.2 |

Source: PLIB405 (Customer Service)