

# PLANNING SNAPSHOT MEDIANS FOR 2016

**87%**  
OF DEVELOPMENT  
APPLICATIONS  
meet timeline  
commitments

PLNG450 (CUSTOMER SERVICE)

**TOTAL COST  
OF PLANNING**

**SINGLE-TIER  
\$25.99/per resident**

**UPPER-TIER  
\$8.66/per resident**

PLNG250T (SERVICE LEVEL)

## KEEP IN MIND:

### Influencing Factors

Influencing factors can create variances in comparison data from year-to-year and from municipality-to-municipality.



#### Application Variables

Type, mix and complexity of applications received



#### Government Structure

Single-tier vs. upper-tier municipalities



#### Complexity

Scope and magnitude of applications received



#### Organizational Form

Differing structures may affect data collection and comparability



#### Timing

Process times vary based on application complexity and approvals



#### Legislation

Differences or variations in policy may impact applications



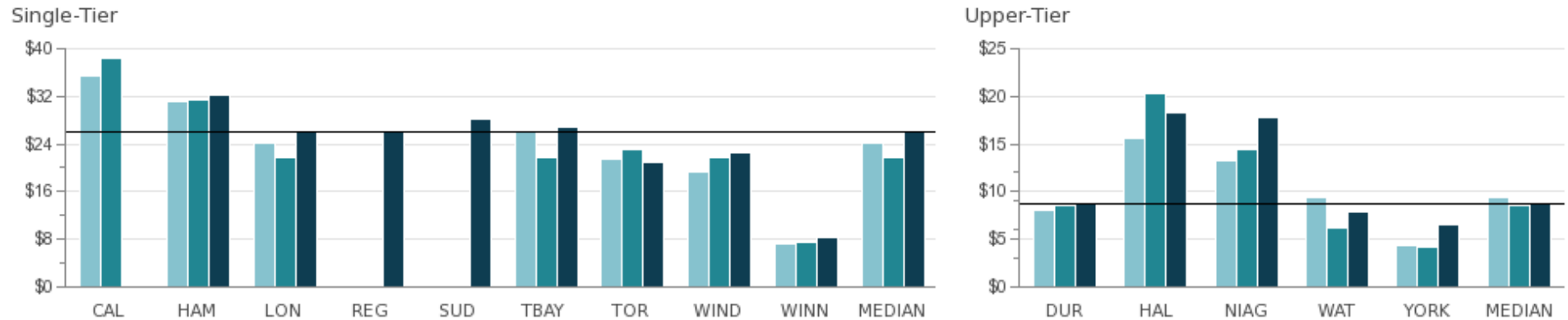
#### Resources

Many municipalities are undertaking growth management studies, which impact workload and cost

For a full description of influencing factors, please go to: [www.mbncanada.ca](http://www.mbncanada.ca)

**Fig. 24.1 Total Cost for Planning per Capita**

The amount spent on planning-related activities and application processing can vary significantly from municipality to municipality based on the types of applications. This reflects the different organizational structures and priorities established by local Councils.



2014	\$35.38	\$31.07	\$24.25	N/A	N/A	\$26.30	\$21.35	\$19.32	\$7.30	\$24.25	\$8.06	\$15.55	\$13.19	\$9.32	\$4.28	\$9.32
2015	\$38.31	\$31.38	\$21.65	N/A	N/A	\$21.81	\$23.06	\$21.71	\$7.42	\$21.81	\$8.47	\$20.25	\$14.41	\$6.19	\$4.17	\$8.47
2016	N/A	\$32.22	\$25.89	\$26.08	\$28.22	\$26.91	\$21.02	\$22.55	\$8.43	\$25.99	\$8.66	\$18.27	\$17.78	\$7.94	\$6.56	\$8.66

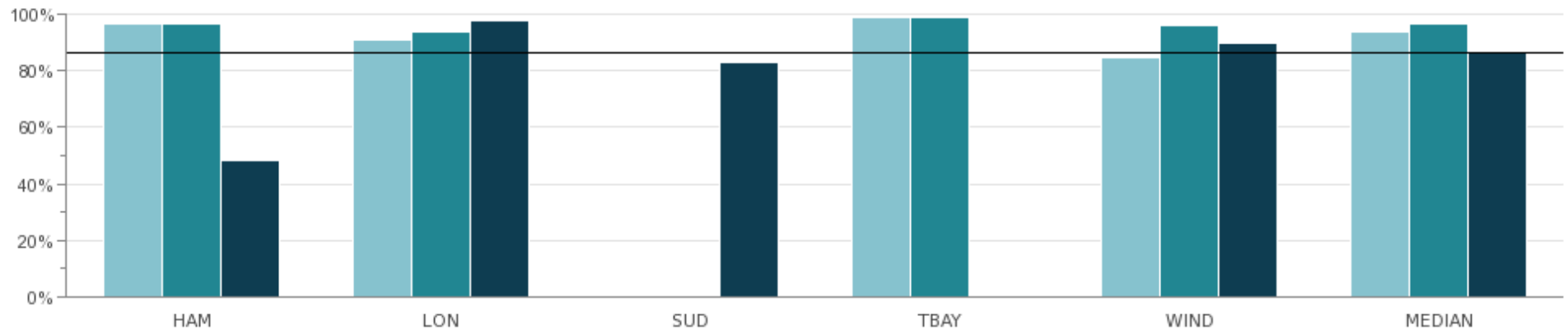
Source: PLNG250T (Service Level)

Comment:

The City of Calgary is not reporting at this time, pending the outcome of a compliance review to be undertaken in 2017/18.

**Fig. 24.2 Percent of Development Applications Processed the Meet Timeline Commitments (Ontario Single-Tiers only)**

This measure shows the percentage of development applications that are processed and meet Ontario planning act timelines by single-tier municipalities only. Factors such as the volume and complexity of applications, revisions, and additional information and/or study requirements during consideration of applications received may affect the results. Ontario planning act timelines are not applicable to out-of-province members.



Year	HAM	LON	SUD	TBAY	WIND	MEDIAN
2014	97%	91%	N/A	99%	85%	94%
2015	97%	94%	N/A	99%	96%	97%
2016	48%	98%	83%	N/A	90%	87%

Source: PLNG450 (Customer Service)

**Comments:**

The City of Hamilton changed a procedure whereby the date received is the date the application is actually received, versus the date the notice is received from the Building Division’s review. This has resulted in an increase in the average number of days to meet the timeline commitments.

The City of Thunder Bay was unable to provide data for 2016.

The City of Toronto does not track this data.

