

20 Long Term Care



What is the Service?

Long Term Care (LTC) Services provide quality resident-focused care within municipal LTC homes and offer programs that meet the needs of individuals who are no longer able to live independently. The goal is to maximize quality of life and safety for residents.

Each municipality is required by legislation to operate a LTC home. Operators can also include charitable and private sector organizations. All LTC operators are provincially funded and governed by the same legislation and standards set by the Ministry of Health and Long Term Care (MOHLTC).

Some municipalities provide community programs, e.g. adult day services, homemakers and meals on wheels, which provide support to clients and family caregivers. These services enable many clients to remain independent in their own homes.

Specific services include:

- Provision of 24-hour nursing and personal care
- Proper dietary and nutritional assessments
- Stimulating recreational and social activities
- Quality housekeeping and environmental services

Influencing Factors

Costs: The LTC Home costs can be a misleading efficiency measure unless costs are weighted and adjusted for acuity levels, wage differentials, funding changes, qualitative outcomes and service levels. For the purpose of reporting OMBI data costs are adjusted for acuity levels only.

Location/Supply: Municipal and District homes in Northern communities hold a significant proportion of the LTC beds provided in the area. Without municipal participation, some areas of the province would have limited access to LTC services. Conversely, Municipal and District homes in some southern and urban communities make up a smaller proportion of overall LTC beds given the significant number of LTC beds operated by other provider types. As a result, this may lead to greater choice of long term care homes in these communities.

Municipal LTC Home Mix: Some municipalities administer LTC homes while others have a mix of homes, supportive housing, and community and day programs. These are distinct services with significantly different cost structures.

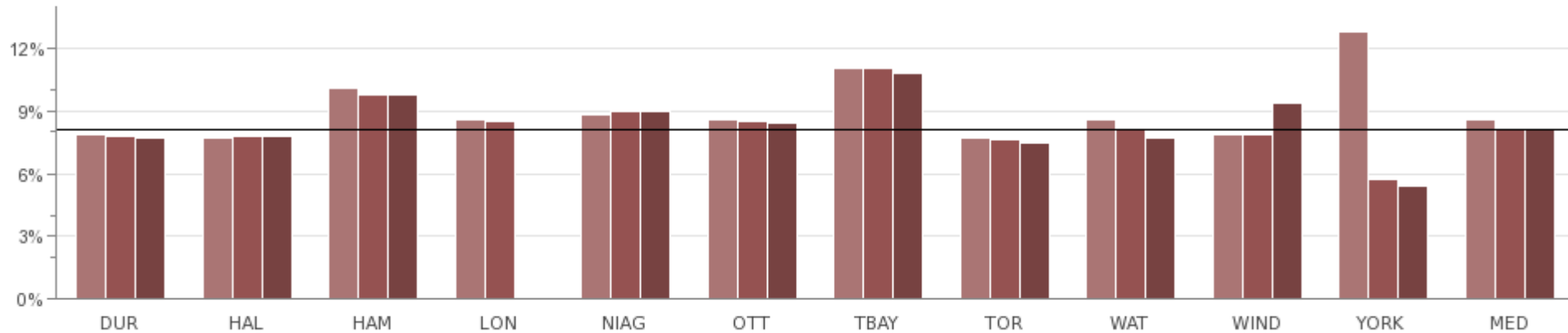
Provincial Standards: Ministry imposed funding reduction if LTC home occupancy levels fall below 97% for long stay beds.

Staffing Mix: Costs are affected by staffing levels, the ratio of registered vs. non-registered staff and the case mix index (CMI).

Long Term Care

How many citizens aged 75 and over have access to long term care?

Fig 20.1 Percent of LTC Community Need Satisfied



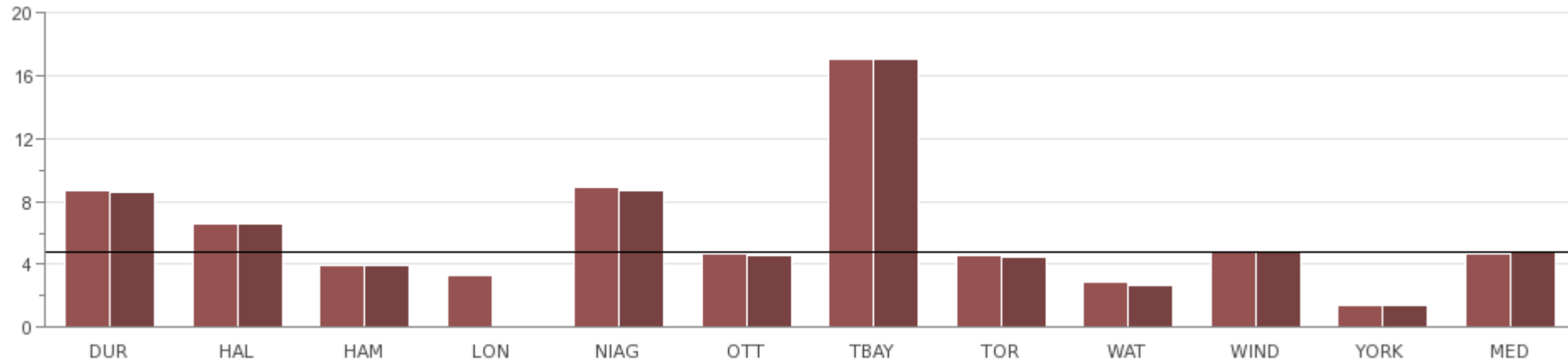
2012	7.9%	7.7%	10.1%	8.6%	8.8%	8.6%	11.1%	7.7%	8.6%	7.9%	12.8%	8.6%
2013	7.8%	7.8%	9.8%	8.5%	9.0%	8.5%	11.1%	7.6%	8.1%	7.9%	5.7%	8.1%
2014	7.7%	7.8%	9.8%	N/A	9.0%	8.4%	10.8%	7.5%	7.7%	9.4%	5.4%	8.1%

Source: LTCR105 (Community Impact)

Note: The need for Long Term Care beds is influenced by the availability of other services, e.g. hospital beds, complex continuing care, other community care services, supportive housing, adult day spaces, etc. These services are designed to work together to provide a continuum of health care for citizens.

How many municipal bed days are available for citizens 75 years of age or over?

Fig 20.2 Municipal Long Term Care Facility Bed Days per Population 75 Years of Age and Over



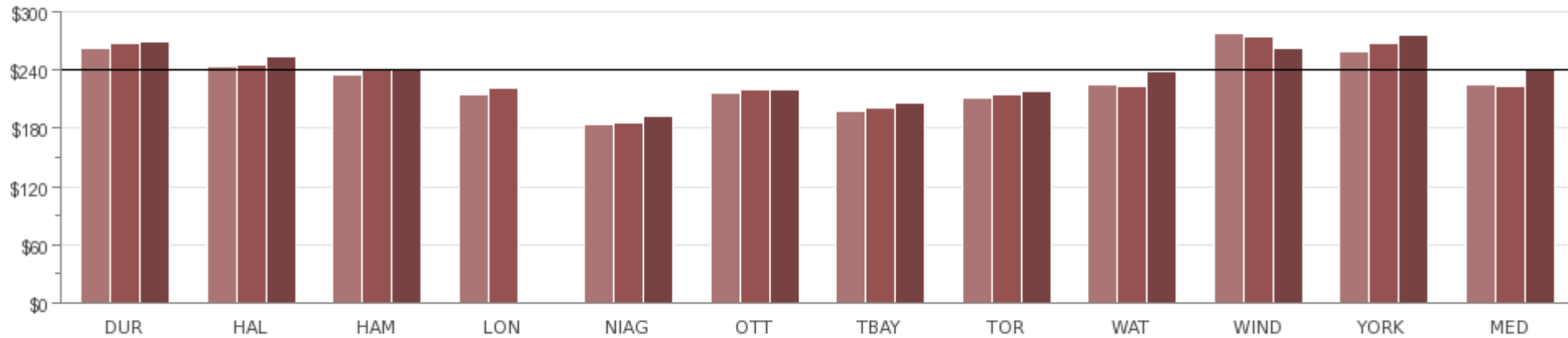
2013	8.66	6.58	3.97	3.26	8.88	4.68	17.03	4.59	2.87	4.92	1.44	4.68
2014	8.59	6.58	3.97	N/A	8.72	4.61	17.03	4.49	2.72	4.88	1.36	4.75

Source: LTCR219 (Service Level)

Note: Northern communities tend to hold a significant proportion of the long term care beds provided in the area. Without municipal participation, some areas of the province would have limited access to LTC beds.

How much does it cost to provide one long term care bed for a day?

Fig 20.3 LTC Facility Operating Cost (CMI Adjusted) per LTC Facility Bed Day (Source: MOHLTC Annual Return)



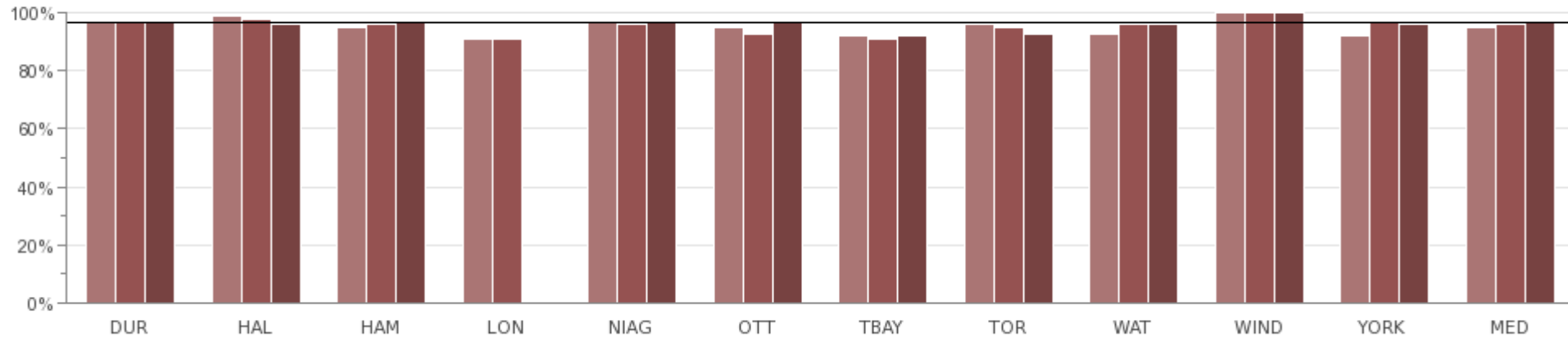
2012	\$263	\$244	\$235	\$215	\$184	\$216	\$197	\$212	\$225	\$279	\$260	\$225
2013	\$268	\$246	\$243	\$222	\$186	\$220	\$202	\$215	\$224	\$275	\$268	\$224
2014	\$270	\$254	\$243	N/A	\$192	\$220	\$207	\$218	\$239	\$263	\$276	\$241

Source: LTCR305 (Efficiency)

Note: Results are based on calculations using the Ministry of Health and Long Term Care Annual Report data. Many municipalities contribute additional resources to their LTC operations to maintain standards of care that exceed provincial requirements.

How satisfied are residents and family members with municipal long term care services?

Fig 20.4 Long Term Care Resident/Family Satisfaction



2012	97%	99%	95%	91%	97%	95%	92%	96%	93%	100%	92%	95%
2013	97%	98%	96%	91%	96%	93%	91%	95%	96%	100%	97%	96%
2014	97%	96%	97%	N/A	97%	97%	92%	93%	96%	100%	96%	97%

Source: LTCR405 (Customer Service)

Note: Residents and/or their family members are typically surveyed annually to ensure their needs are understood and services are provided to meet those needs.